

Heritage Trams Conference

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14 September 2018

WA Education Program

- Why Education?
 - Voluntary engagement
 - Vs
 - Traditional regulatory methods
- ONRSR approach
 - SMS Healthcheck
 - Identify key themes
 - Guidance & discussion
- What options do operators have?

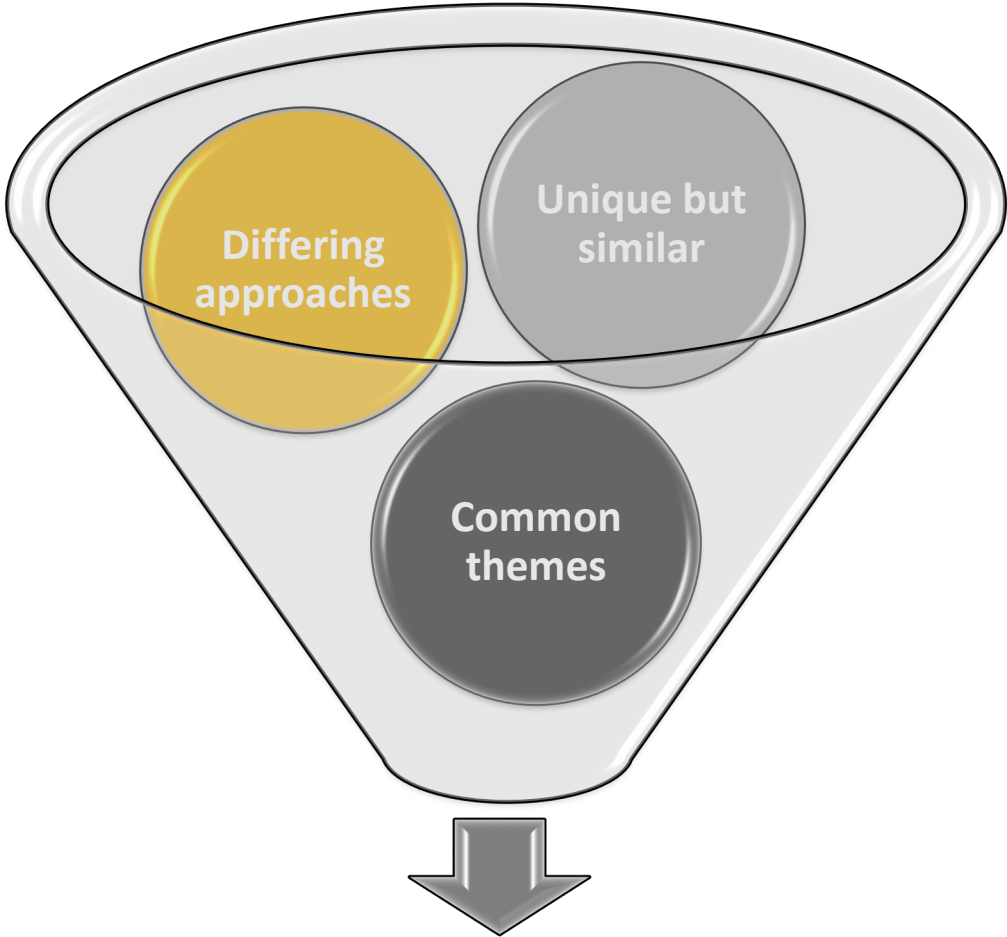


How are we doing?

- Most active operators have received:
 - SMS Healthcheck
 - Further guidance
- Outcomes:
 - Significant improvements; or
 - Reviews of organisational set-ups
- Actions taken:
 - Verification through audit/inspection
 - NCRs addressed



What have we learned?



Patience

Themes

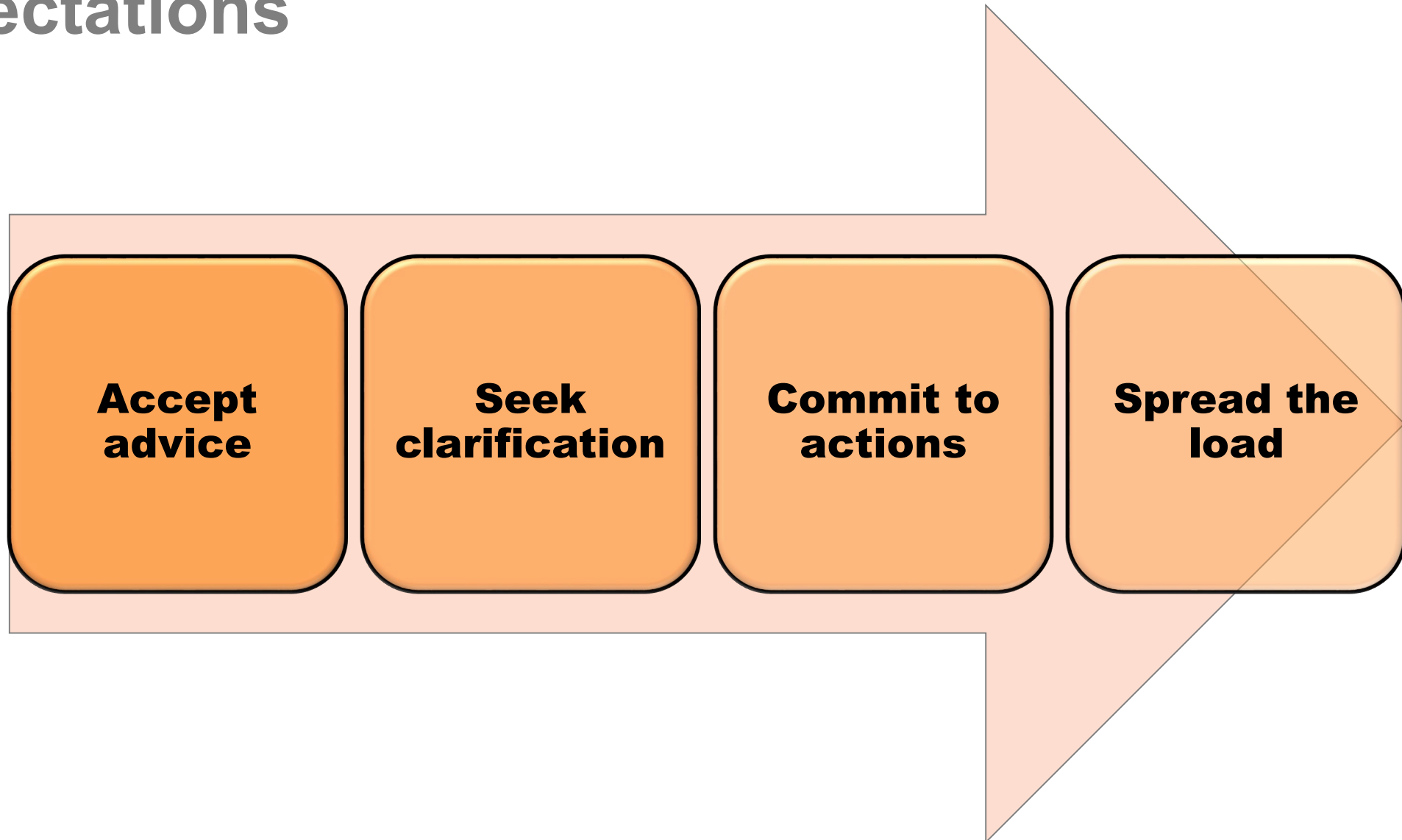
Governance

Risk Management

RSMP - SMS

Documentation & Records

Expectations



And lastly, please

Document your processes.....





Thank You – Any Questions ?

